

6<sup>th</sup> October 2009

Mr. Phil Aldridge  
Technical Director  
FunctionEight Limited  
28/F, Kingsfield Centre  
18-20 Shell Street  
Tin Hau, Hong Kong

Dear Mr. Aldrige,

ALS International have been using FunctionEight for 2 years. During this time we have been completely satisfied with your support of our exchange server and desktop environment.

FunctionEight have implemented major upgrades to our Firewall and security systems, and where necessary were proactive in suggesting improvements to our system.

At this time we are undergoing significant changes to our environment and we appreciate the advice and suggestions from FunctionEight during the planning process

Yours sincerely,



Andrew Skinner  
Managing Director